

June 2019

Dear Parent/Carer

Astrea App

Following the successful launch of the Astrea App in other Astrea Academies, Longsands Academy will be going live with this app on the first day of the Autumn Term in September 2019.

The Astrea App will eventually replace our current communication system, the SIMS Parent App, therefore it is imperative that you download the app from the app store in readiness to receive messages and updates. The SIMS Parent App will initially run alongside the Astrea App until October half-term and then be switched off. Please follow the instructions below:

Download the free **Astrea App** from the Apple App Store/Google Play on your mobile phone. Search for Longsands Academy and enter your full name, mobile number and email address (these details must match what has been provided to the Academy). Once the app identifies you, a security code will be generated which you will need to enter. When this has been completed, your child's details will be synchronised overnight.



This is an excellent communication system that allows us to send you important updates directly to your phone and ensures you stay in touch with what is going on at the Academy. The app gives you direct access to your child's attendance, timetable, absence records, achievements, behaviour, reports and much, much more. We have also embedded links such as ParentPay, Doodle and Parents Evening Booking System into the app so you will have everything you need in one place. You will see that we update and change the information in the app as the school year moves along.

We are able to send you messages directly to the app relating to important information about your child's education and to remind you of events that are taking place at school. This will mean less chance of losing paper copies of letters and we will become economically friendly by saving paper. You will receive a notification on your phone if we send you a message and there is no charge for the messages you send to us. You will also be able to message us to report absences rather than calling the absence telephone line.

We look forward to a successful launch and thank you in advance for your cooperation in downloading the app.

Kind regards



Mrs N Jarvis
Data Manager